Key Services



Customer Support

Fast, accurate support via email, chat, socials.



Chargeback Management

Dispute handling to protect revenue and reputation.



Knowledge Bases

Build self-serve help centers your users trust.



CX Consulting

Optimize journeys, reduce friction, boost satisfaction.

Additional Features

- Scalable Teaming
- Multinigual Coverage
- 24/7 Availability
- Data-Driven Insights
- Al integration

About Us

Replora is a modern contact center built by experts with 20+ years' experience.

We support fintech, NGOs, digital brands, eCommerce, and more with scalable, written customer service across email, chat, socials, and omnichannel — flexible, precise, and human. We handle chargebacks and build knowledge bases.

Our Strengths:



Industry Expertise



Human-Centered Approach



Operational Precision

How We Work:

Onboarding completed in 30 days, depending on scope

We align with your tools, workflows, and brand voice

• Frequent check-ins and clear timelines throughout setup





Contact Center

Over 20 Years of Combined Experiences

www.replora.com





Why Choose Us?

Specialized Focus: We excel at written, non-voice customer support.

Proven Experience: Built by professionals with 20+ years' combined expertise.

Fully Compatible: We handle any CRM, channel, or support workflow.

Flexible Model: Support that scales with your growth and demand.

Process Clarity: Transparent setup, aligned goals, and no guesswork.

Contact Information



LocationJordan HQ - Amman



Phone +962 790 187 816



Email info@replora.com

Get a Quote Today!



Scan to Connect

Get in touch or request your custom quote.





At Replora, our mission is to deliver smart, scalable, and human-centered support that helps businesses serve better, reduce friction, and build lasting customer relationships.



Integrity – We do what's right, not what's easy

Innovation – We embrace smart, forward-thinking solutions

Precision – We care deeply about every detail

Commitment – We take full ownership of our outcomes

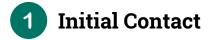


www.replora.com

www.replora.com

Replora Core 6

More than a method - it's how Replora turns support into strategy, in just six steps.



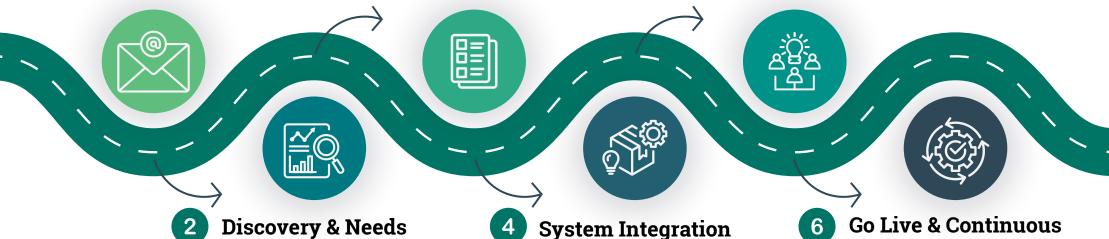
Your journey begins with a conversation – we listen. you lead.

Proposal & Agreement

A clear, tailored solution. aligned with your vision and built for impact.

Team Training & Knowledge Transfer

Iterate based on feedback from product testing results.



Assessment

We dive deep to understand your goals, challenges, and unique support needs.

We plug into your tools, workflows, and platforms with seamless precision.

Go Live & Continuous Optimization

Launch with confidence. improve with insight that we grow with you.



Email

info@replora.com

Phone

+962 790 187 816

www.Replora.com