

Key Services



Customer Support

Fast, accurate support via email, chat, socials.



Chargeback Management

Dispute handling to protect revenue and reputation.



Knowledge Bases

Build self-serve help centers your users trust.



CX Consulting

Optimize journeys, reduce friction, boost satisfaction.

Additional Features

- ✓ Scalable Teaming
- ✓ Multilingual Coverage
- ✓ 24/7 Availability
- ✓ Data-Driven Insights
- ✓ AI integration

About Us

Replora is a modern contact center built by experts with 20+ years' experience.

We support fintech, NGOs, digital brands, eCommerce, and more with scalable, written customer service across email, chat, socials, and omnichannel — flexible, precise, and human. We handle chargebacks and build knowledge bases.

Our Strengths :



Industry Expertise



Human-Centered Approach



Operational Precision

How We Work:

- Onboarding completed in 30 days, depending on scope
- We align with your tools, workflows, and brand voice
- Frequent check-ins and clear timelines throughout setup



Replora
Contact Center



**Your Support
Solutions Start Here!**

Contact Center

Over 20 Years of Combined
Experiences



Why Choose Us?

- **Specialized Focus:** We excel at written, non-voice customer support.
- **Proven Experience:** Built by professionals with 20+ years' combined expertise.
- **Fully Compatible:** We handle any CRM, channel, or support workflow.
- **Flexible Model:** Support that scales with your growth and demand.
- **Process Clarity:** Transparent setup, aligned goals, and no guesswork.

www.replora.com

Contact Information



Location

Jordan HQ - Amman



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Get a Quote Today!



Scan to Connect

Get in touch or request your custom quote.



Our Mission & Values

At Replora, our mission is to deliver smart, scalable, and human-centered support that helps businesses serve better, reduce friction, and build lasting customer relationships.



Integrity – We do what's right, not what's easy

Innovation – We embrace smart, forward-thinking solutions

Precision – We care deeply about every detail

Commitment – We take full ownership of our outcomes

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Replora Core 6

More than a method – it's how Replora turns support into strategy, in just six steps.

1 Initial Contact

Your journey begins with a conversation – we listen, you lead.



3 Proposal & Agreement

A clear, tailored solution, aligned with your vision and built for impact.



5 Team Training & Knowledge Transfer

Iterate based on feedback from product testing results.



2 Discovery & Needs Assessment

We dive deep to understand your goals, challenges, and unique support needs.



4 System Integration

We plug into your tools, workflows, and platforms with seamless precision.



6 Go Live & Continuous Optimization

Launch with confidence, improve with insight that we grow with you.



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